

## Position Available: Mental Health Outreach Worker

**Department/Program:** Gwa'sala-'Nakwaxda'xw Child & Family Services  
**Supervisor (s):** Case Manager, Director of Child & Family Services  
**Employment Status:** Part-time, Permanent

### Job Function/Purpose:

The Mental Health Outreach Worker is responsible for connecting with high risk community members to assist them to access support services, as well as coordinating suicide responses for community members of all ages, and other community crises, and arranging for follow up supports.

### Duties:

- Maintain a caseload of high risk individuals to be in close contact with. Monitor well-being and assist to access services as appropriate.
- Coordinate responses to suicide concerns, using approved intervention and assessment methods;
- Ensure immediate responses to high risk crises;
- Coordinate follow up services to individuals and families experiencing suicide concerns or other crises;
- Assist community members experiencing mental health issues to access appropriate mental health services;
- Provide referrals to support services for community members experiencing mental health crises (including suicide concerns);
- Organize Prevention and Promotion activities, such as workshops;
- Provide mental health counselling services in an effective, professional and courteous manner;
- Promote community awareness of mental health programs and services;
- Liaise with other agencies/services to provide mental health services (e.g. VIHA Mental Health/Addictions, CYMH, Probation, etc.)
- Advocate for community members around mental health issues with agencies and organizations such as MCFD, RCMP, Schools, Probation, etc.;
- Act as a strong team member in intake, case management and crisis intervention systems;
- Complete accurate and confidential records of all activities;
- Adhere to all approved standards, policies and procedures;
- Complete accurate and timely reports on all activities;
- Ensure services are delivered in a culturally appropriate and safe manner;

### 3. Job Qualifications/Employment Requirements:

- Degree, certificate, or diploma from a recognized post-secondary training program in counselling (e.g. Certification as a level II Counsellor and/or Family and Youth Counselling Certificate) - **please provide copy with resume**
- Completed training in Suicide Intervention (Prefer ASCIRT or ASIST) - **Please provide copy with resume**
- Valid Driver's Licence & reliable transportation

- Ability to exercise sound judgement in setting priorities and dealing with confidential and sensitive issues;
- Demonstrated problem solving skills;
- Excellent interpersonal skills, professionalism and integrity;
- Excellent verbal and written communication skills (minimum Grade 12 English skills);
- Excellent Microsoft Office computer skills.
- Knowledge of mental health, substance abuse and skills in prevention
- Knowledge of positive family systems and cultural practices
- Experience with the Gwa'sala-'Nakwaxda'xw community and surrounding communities;
- Three years experience in community based health/social service programs;
- Experience living healthy lifestyle as a role model.

Submit resumes to: Dean Wilson, Director of Child & Family Services  
At: Health & Family Services Building, by fax: (250) 949-6811,  
or email: deanwilson@telus.net

**Written resumes & cover letters MUST be submitted  
no later than 4:30 pm on October 30, 2014**